

Your Patient Data and RevolutionEHR

Overview

Your patient data is the life blood of your practice. Regardless of what electronic health record system you use, you need to be sure that your patient data is secure, that you have 24/7 access to your patient data and that you can take your patient data with you when necessary.

We know that the idea of having your patient data reside somewhere other than your own office computers can raise questions. Below are some of the more common questions our customers ask us regarding their patient data.

Who Owns Our Patient Data?

You do. Actually, your patients do and we understand that your patients entrust you with their records. That means we are responsible for keeping your patient data secure as well. RevolutionEHR stores your patient data, secures your patient data, backs up your patient data and provides you 24/7 access to your patient data. The data is yours and we embrace the responsibility that comes with managing your patient data for you.

Who Has Access to Our Patient Data?

You do – and no one else. RevolutionEHR does not share your patient data with any other practice, organization or individual.

What Happens to Our Patient Data if We Choose to Move to New Software?

We give it to you. No questions asked. We need to continually earn your business by providing you an outstanding service, not because we hold your data hostage. If you ever decide to move on, we will provide you a data export of your patient records.

What Happens if RevolutionEHR is Unable to Support the Product in the Future?

Supporting and servicing our customers is our priority. RevolutionEHR is led by practicing optometrists and an experienced and successful software management team. We have experienced sustained growth since our inception, even amid the current economic downturn. While no one can completely predict future economic conditions, we firmly believe our business will only continue to grow, expand and become stronger. With that said, in an unforeseen event such as a significant business downturn or acquisition that may jeopardize our ability to support our customers, we are obligated to provide you timely data exports of your patient data.